

WHAT'S THE GM BEEN UP TO?

Well, it's been two months since coming on board as the new Group General Manager at Hells Gate and Wai Ora Spa and I am thoroughly enjoying the new challenge, and of course the new team who have just been fantastic and fully supportive.



To give you a quick snippet on what's been happening from my corner, we have experienced some great support for Mokoia Island over the past few months from the local information centres, accommodation providers and Inbound Tour Operators and overseas wholesalers, and we hope this support will continue for this new and unique cultural sanctuary.

Secondly, I would like to announce the signing of two co-operation agreements for Mokoia Island, which are Volcanic Air Safaris and the Lakeland Queen. These are important relationships for the future success of Mokoia Island and we look forward to working with them both.

Lastly, I am pleased to update you on the progress of Rotorua's only Destination spa resort: "Wai Ora Lakeside Spa Resort", the Mokoia restaurant, Manary English Bar and 5 star quality accommodation wings featuring 10 Superior Suites and 20 Deluxe Studio rooms are almost complete, with the "Wai Ora Spa" commencing construction in April ready for the grand opening in June 2008. We will be keeping all our customers up-to-date on a regular basis over the next 3 months.

For those of you who are attending Trenz this year, the team look forward to welcoming you again to Rotorua and updating you further on Mokoia Island, Wai Ora Lakeside Spa Resort and of course the New Zealand Tourism Award winning Hells Gate and Wai Ora Spa.

Hasta la Vista....

Jason

CHANGES AT THE GATE

Angelique Godbold has been part of Hells Gate & Wai Ora Spa whanau for sometime and has recently been promoted to the role of **Operations Manager**. Congratulations Angie!



TRENZ 2008 is when we reveal our "Wai Ora" brand roll out for all our product offerings including the Tourism Award winning "Hells Gate and Wai Ora Spa", Mokoia Island Wai Ora Experiences and the new Wai Ora Lakeside Spa Resort. Be sure to stop and see us at TRENZ in Rotorua – we look forward to meeting you and discussing all our exciting new developments within our group.

NEW WINTER PACKAGES



BOOKINGS ESSENTIAL 07 345 3151

Valid September 2008

THE UNIQUE REJUVENATING NEW ZEALAND SPA

INCLUDES: Hells Gate geothermal walk, Hells Gate mud bath and spa, ½ hour Traditional NZ Massage, Complimentary Transfer, Manuka Tea and free carving interaction. Only NZ\$140.00 per person (incl. GST),

WAI RUA PACKAGE



This package includes the best of the New Zealand Tourism Award Winning Hells Gate and Wai Ora Spa+ Mokoia Island Wai Ora Experiences

Mokoia Island

Departs 9.30am from the Rotorua Lakefront, Cruise to Mokoia Island, enjoy a Maori Welcome, take part in an informative guided tour of the island. See and learn about the flora and fauna of NZ's largest inland island Wildlife Sanctuary, soothe your feet in Hinemoa's hot pool and tantalise your tastebuds with the indigenous foods and drink (herbal tea) tasting

Then transfer to Hells Gate and Wai Ora Spa on our Shuttle at 12.00pm.....

Hells Gate And Wai Ora Spa

Hangi lunch with dessert on arrival (12.30pm), take a leisurely Geothermal walk, soak in Hells Gate mud bath and spa. Enjoy the Interactive activities including carving, Maori costume dress up, water based face tattooing (moko) and weaving. Complimentary shuttle to accommodation in Rotorua at 4.30pm. (pick ups available for this package). Cost: NZD\$140.00 per person (incl. GST).



INDUSTRY FAMILS

Just a reminder to all Industry that we welcome your familis. We see this as a very beneficial way of educating front line staff on the products that we have. If you are interested in familiarising New Zealand's Award winning Hells Gate & Wai Ora Spa with Mokoia Island or the new resort, please contact our Marketing Manager Patrick Tamati.



MOKOIA ISLAND WAI ORA EXPERIENCES

Kia ora tatou – and welcome to our new cultural and eco attraction on Mokoia Island, Rotorua. Our six dedicated staff provide visitors with a unique opportunity to visit Mokoia Island, a wildlife refuge for endangered New Zealand Birds such as the Kiwi, Saddleback and Kokako.

Visitors immerse themselves in the history of Mokoia, its cultural significance and undergo a traditional welcome challenge before being guided through the unique flora and fauna of the Island.

There are five tours operating on a daily basis and you can book any one of our packages at the Volcanic Air Safaris office at the Rotorua Lakefront.

The packages we offer are:

The Ultimate Island Experience / A Taste of Mokoia / The Birds of Mokoia / Wairua Package

We have an offering for the Incentive market where organisers can hire the island exclusively for their customers including a range of activities as well as indigenous infused 3 to 5 course meals.



SPA PACKAGES AVAILABLE FROM JUNE 2008 FOR THE NEW WAIORA LAKESIDE SPA RESORT

Aimed at the spa resort market, this luxurious Destination Spa Resort will offer packages with a difference. Below are a few of these.

Great Spa Escape – The ‘Great Spa Escape’ package for two people delivers a new level of spa and accommodation experience that focuses on the unique “New Zealand Culture Spa” program.

Discover Rotorua - Designed especially for two – our ‘out of town’ visitors the “Discover Rotorua” package provides quality 5 star accommodation, the “Wai Rua” attraction package incorporating visits to Hells Gate and Wai Ora Spa as well as to Mokoia Island with Mokoia Island Wai Ora Experiences and a spa offering from the “New Zealand Cultural Spa” menu.

The Anniversary Special – A package of pure indulgence for that special occasion when “you and your special other” is the centre of attention.

The Ultimate New Zealand Cultural Spa Experience - A full spa package that delivers a unique New Zealand Spa experience featuring signature body treatments, massage therapies, facials, spa cuisine and more... all centered around New Zealand’s geothermal, cultural and natural heritage.

Facilities include:

- 20 Superior Studio Rooms, 10 Deluxe Suites
- Luxurious culturally themed resort
- Restaurant featuring fine seafood, spa cuisine and indigenous foods and flavours
- Spa facility featuring 8 treatment rooms based on New Zealand cultural spa regime in a contemporary and modern facility
- Conference room with modern facilities
- 2 acres of landscaped grounds based on native flora and fauna

FURTHER INFORMATION

If you require further information on any of our products, our team is only too happy to provide this.

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